

TERMS AND CONDITIONS OF MEMBERSHIP

STENA LINE BUSINESS TRAVELLER PROGRAMME

These Terms and Conditions set out the contractual relationship between you and Stena Line. You should read them carefully. By signing up and using the Business Traveller Programme you confirm that you have read and agree to be bound by these Terms and Conditions.

1. Business Traveller membership is limited to businesses or sole traders who spend at least £1,000 within a 12 month period on travel on any of Stena Line's routes to Ireland, Britain, Holland or France with a qualifying vehicle (see definition in paragraph 14 below) or as a foot passenger. One trip out and back corresponds to two single trips.

2. Business Traveller membership is not open to individuals.

3. Those members failing to spend £1,000 may at Stena Line's sole discretion have their membership terminated. Re-admission will be at the sole discretion of Stena Line.

4. A valid email-address is required to become a member of the Business Traveller Programme. By becoming a member you consent to Stena Line creating, updating and maintaining data which relates to you, including your name, address, telephone number, email address as well as any other relevant personal details, and travel booked. Data will be updated and maintained for the purpose of providing the company/member with information regarding Stena Line products and services, and sending emails relating to discount levels, news about the Programme, and other relevant offers from Stena Line and its affiliates. Stena Line will not pass your personal information to external parties, but reserves the right to use your data for marketing purposes.

5. Stena Line is responsible for all data and information collected. To ensure and manage data in the right manner, we follow the law. To read more about how we take care and treat your data, please read Stena Line's privacy policy.

6. If any person nominated to use your Business Traveller account is a member of Stena Line's Extra loyalty scheme Extra points can only be earned and redeemed on any onboard purchases and not for travel bookings.

7. Business Traveller discounts are subject to availability of allocated space which may be limited and accordingly it may not be possible to use the discount on certain sailings.

8. Business Traveller discounts may not be used in conjunction with any other offer, discount or promotion (including Tesco Clubcard Boost Tokens).

9. Group bookings (for Groups of 10 or more passengers including drivers) are not eligible for Business Traveller discounts.

10. Business Traveller Business Traveller discounts are only available on Economy, Flexi and Premium motorist and Flexi foot passenger single or return fares. They are also available on all cabin types on the Irish Sea. All other fare types are excluded from Business Traveller discounts however, they are valid when calculating your trip frequency or your revenue spent as a base for the different discount levels of the Programme.

11. Business Traveller discounts are non-transferable to any third party. Any breach of these requirements will result in termination of membership.

12. Business Traveller discounts are available only to those persons nominated to use the account. Stena Line reserves the right to carry out checks to ensure that there is no misuse of the Business Traveller Programme. Any such misuse will result in termination of membership.

13. Within 24 hours of joining the Programme you will receive 10% discount on all future bookings, whilst you are a member of the Programme, and when you have completed the required revenue spend you will, within 24 hours of the date of travel, be automatically upgraded to the next discount level. If you have been upgraded and fail to reach the minimum spend for a particular discount level within a 12 month period you will within 24 hours be automatically downgraded to a lower discount level or if you fail to reach the minimum spend level of £1,000 Stena Line may at its discretion terminate your membership. No discount is given retrospectively.

14. Qualifying Vehicles: Business Traveller discounts apply only to vehicles up to 6m in length along with accompanied caravans and trailers specifically designed for the carriage of passengers and their personal baggage. Car based vans up to 6m long will be charged the same rate as a car. Vehicles constructed for the carriage of goods and horse or cattle boxes / trailers conveying livestock or goods are excluded from these discounts and are subject to freight rates. Freight rates can be obtained by contacting Stena Line Freight on UK 0870 850 3535.

15. Cancelled bookings will be subject to the cancellation terms of the fare booked as set out in Stena Line's Terms of Business.

16. Amendments to bookings will be subject to any difference in fare applicable at the time of change and you may be charged an amendment fee depending on the fare booked as set out in Stena Line's Terms of Business.

17. Credit facilities are available subject to completion of a direct debit agreement and credit check through credit reference agencies.

18. When making a telephone reservation your account number must be quoted every time to ensure you receive the correct discount. Failure to do so could affect your future membership. Discounts cannot be given retrospectively.

19. Stena Line reserves the right to terminate, refuse application, refuse to renew any membership or refuse to accept any bookings under a given membership number at any time without redress.

20. Stena Line reserves the right to make amendments to, or withdraw, the Business Traveller Programme at any time and for any reason. Wherever possible Stena Line shall try to give you reasonable notice of any amendments. However sometimes it may be necessary to make amendments with immediate effect. In those cases we will notify you as soon as possible after the amendments have taken place.

21. You will be deemed to have agreed to any amendments to the Business Traveller Programme made by Stena Line if after we have sent you notice of the changes you do not terminate your membership.

22. Stena Line reserves the right to terminate the Business Traveller Programme or any part of it at any time. We shall give you at least 30 days notice of termination.

23. Stena Line shall not be liable for any loss, costs or damages whatsoever whether direct or indirect, arising directly or indirectly from any amendment to or termination of the Business Traveller Programme.

24. Failure or delay by Stena Line in enforcing or partially enforcing these Terms and Conditions will not be construed as a waiver of any of its rights under these Terms and Conditions.

25. All bookings and travel are subject to Stena Line's Terms of Business.

26. These Terms and Conditions shall be governed by and construed in accordance with English law and any dispute arising out of or in connection with these Terms & Conditions shall be subject to the jurisdiction of the English Courts.

27. These Terms and Conditions apply until further notice and supersede any previous terms and conditions relating to the subject matter of these Terms and Conditions.



**Business
Traveller**
Rewards from Stena Line

